

## **Ronit Tours Terms and Conditions**

### **1. Introduction**

Welcome to the website of Ronit Tours Ltd., an Israeli Travel Management company (C.N 517013280), whose address is at 281 HaYuvalim St, Be'erotayim, Israel ("Ronitours", "we," "us," or "our"). These Terms and Conditions ("Terms") govern your use of our website (the "Website"). By accessing or using the Website, you agree to be bound by these Terms in their entirety, without any reservations. If you disagree, please do not use the Website.

The Terms and are supplementary to any additional agreement that you may have with us ("Specific Agreement"), and in any case of contradiction between the Terms and such Specific Agreement, the provisions of the Specific Agreement shall prevail.

### **2. General information published on the Website**

We may provide general information regarding certain destinations and attractions, weather conditions, time zones, visa requirements, etc. While we are making great efforts to provide accurate and timely information, we cannot guarantee that the information provided on the Website shall be accurate and up to date at all times, given the vast scope of such information and the frequent changes and updates of such information. We therefore strongly recommend that you verify any information that you wish to rely on through other official and unofficial sources.

You are more than welcome to inform us whenever you are of the opinion that information published on the Website is lacking, inaccurate or outdated. We will consider such comments seriously and willingly and will make any required changes accordingly.

### **3. User Conduct**

3.1 Lawful Use. Use the Website for lawful purposes and in compliance with these Terms.

3.2 Prohibited Activities. You agree not to:

- (a) Disrupt or damage the Website.
- (b) Use automated tools to access the Website without permission.
- (c) Distribute unsolicited commercial content.
- (d) Impersonate anyone.
- (e) Violate any applicable laws or regulations.

#### **4. Intellectual Property**

4.1 Website Ownership. The Website and its content are owned by Ronit Tours and protected by intellectual property laws.

4.2 Limited License. You have a limited, non-exclusive, non-transferable license to use the Website for personal, non-commercial purposes.

#### **5. Disclaimers and Liability**

5.1 We are not responsible for the costs that may arise from your reliance upon and/or unskilled use of the Website or the misinterpretation of the information contained therein. It is your responsibility to check and verify any information that you may wish to rely upon.

5.2 We are doing our best to always maintain the Website fully operative but cannot guarantee that the operation of the Website shall be error-free, shall not be affected by viruses or other hostile actions that can generate failures or other losses. The same applies to other information contained on the Website, or through links which are accessible through the Website. We are therefore not responsible for the unavailability of third parties' websites or for their policies, privacy practices and/or content.

5.3 We do not guarantee the accuracy or completeness of information on the Website. Reliance is at your own risk. Also - the information posted on the Website may be dynamic and can be changed frequently. We may update the information on the Website without notifying you.

5.4 Liability Limits. Our liability for damages is limited as permitted by law. We are not liable for indirect, incidental, or consequential damages. Subject to any applicable law, our maximum liability to you in connection with the Website and/or of your use thereof shall be limited to an amount of ten (10) USD.

#### **6. Force Majeure**

Without limitation from the above, we shall have no liability for any loss or damage caused by a circumstance beyond our reasonable control. The following shall, without restriction, be considered to be circumstances beyond our reasonable control: war or threat of war, accidents causing delays on the service route, exceptional severe weather conditions, fire and/or damage at a station, compliance with requests from the police,

customs or other government officials and security services, deaths and accidents, pandemics, vandalism and terrorism, unforeseen traffic delays, communication issues, cyber strikes, strike/industrial action, riot or local disturbance or unrest.

## **7. Indemnification**

You agree to indemnify and hold us harmless from any claims, losses, or expenses arising from your use of the Website or violation of these Terms.

## **8. Governing Law and Dispute Resolution**

Your use of the Website and any disputes related to the Website and/or to your use thereof are subject to the laws of Israel (without regard to its conflict of law rules).

The competent courts in the Tel-Aviv district, Israel, shall have exclusive jurisdiction over any dispute concerning this Website and/or your use thereof. By using the Website, you hereby agree to the above law and jurisdictions provisions and irrevocably waive any right that you may have to object to an action being brought in such courts, to claim that the action has been brought in an inconvenient forum, or to claim that such courts do not have jurisdiction.

## **9. Modifications**

Ronitours may modify these Terms at any time. Changes are effective upon posting. Continued use constitutes acceptance of the modified Terms.

## **10. Contact Us**

For questions, contact us at [ronit@ronittours.com](mailto:ronit@ronittours.com)

## **Accessibility Statement**

Ronit Tours Ltd., an Israeli Travel Services company (C.N 517013280), whose address is at 281 HaYuvalim St, Be'erotayim, Israel (“we”, “us”, or “our”), is committed to providing access to all individuals, with or without disabilities, seeking any of the services or goods as offered on our website which include the option to book flights and/or trips, as well as purchase travel packages.

### **Our website**

To ensure accessibility, we have invested many resources to enable our compliance with the standards of the World Wide Web Consortium’s Web Content Accessibility Guidelines (WCAG) 2.0 in accordance with the recommendations of the Israeli Standard 5568 for Internet Content Accessibility, so that the accessibility features of our website are accessible at AA accessibility compliance level.

The accessibility features on our website include:

- A button which appears in all of the website’s pages to an accessibility menu.
- The option to resize text using the accessibility menu.
- The option to display the webpage in different degrees of contrast (dark/bright/suitable for colorblindness) using the accessibility menu.
- The option to highlight links displayed on the site using the accessibility menu.
- The option to block animations while browsing the site using the accessibility menu.
- Neutralization of the designed font and the "readable font" display while browsing the site using the accessibility menu.
- Navigating and surfing the site using the keyboard.
- This accessibility statement is intended, among other things, to make it easier for our customers to navigate and use the accessibility features in this site.

### **Help, Contact and Feedback**

For any suggestions for improving or updating the accessibility of our services and/or if you would like to report barriers to accessing any content or a feature which makes accessibility difficult on this website, please contact our us,

Email: [ronit@ronittours.com](mailto:ronit@ronittours.com)

Phone: [+972 \(9\) 898 9525](tel:+972(9)8989525)